



Condo Manager

**Clients now self-serve the
information they need.**

Owners easily and securely access information
online. This means they can avoid having to call or
email you.

www.cmhoa.com

Web portal and mobile application / Condoweb.app

Convenient for co-owners, magical for managers



Improved Service - Easier Management

By offering owners a web portal with accessible information anytime and anywhere, managers reduce the number of requests via email and phone.



Optimal and Secure Data Protection

Owners each have their unique username and password. The site is encrypted with SSL certificate to ensure personal information remains confidential.



Integrated Editing Tool

Rest assured! You will not need to purchase any software or deal with a programmer to edit portal information. All features are included directly in the app.



Real-time Data

Web site data is linked in real-time to your Condo Manager databases. No sync needed!

Web portal and mobile application / Condoweb.app

Key benefits - Management to maximum efficiency



Service Requests

Owners can create service requests from the app with pictures if desired. Requests and their photos are recorded directly in your Condo Manager databases. The owner will see the status of their request displayed in the application as it is processed.

Renovation Request

Owners can request renovations from their board. Customizable instructions are displayed in the requests screen along with the forms they need to fill out and attached to the request. The request is automatically created in Condo Manager with the status 'Pending processing'.



Announcements

Send announcements to owners by email or SMS.

Violations

Managers and owners can report violations they witness. This automatically creates a violation in Condo Manager where you can address it. Managers can see all of the community's violations and the owners only see their own (if any).

Contacts

The board and managers can see all contact information for owners, tenants, board and suppliers. You can also create public contacts for the owners (e.g. Doorman, reception, etc.).

Receipt of Packages

Reception can automatically notify residents when a package is delivered to them.

Classified Ads

Owners can advertise for sale or rent to other owners.



Amenities Reservation

The owners can reserve the different common areas, even if they are from different communities. You can limit the number of users at the same time in the common area, the opening hours, the number of reservations a user can make per period and a host of other rules for the specific needs of each community.



Documents Library

Share an unlimited number of documents and web links with your owners and residents. Define who can see which documents (board, owners, tenants, & residents).

Owner Files

Owners can view their file in Condo Manager and update information as needed (telephone, resource persons, vehicles, residents, animals, etc.). This modification is automatically updated in Condo Manager. Managers and board can also consult profiles.

Homeowners Insurance

Owners can update their insurance file themselves and add a copy of their contract to it. Everything will of course be saved in Condo Manager.

Vehicle and Parking Register

Parking spaces for owners and tenants. Information on the vehicles that can be parked there (make, model, plate, etc.).



Statements

Owners can see their statements and the board can view all accounts statements including GL accounts.

Vendor Invoices Approvals

The board can view invoices and approve or deny them for payment. The information is integrated into Condo Manager to pay only approved bills.

Financial Statements

The financial statements produced by Condo Manager are also automatically added and archived each month.



Rules

Record the various building regulations to make them available to owners with their date of adoption.

FAQ

Owners can view frequently asked questions from their community. Managers and owners save time!

Bilingual

The site can be used in English or French depending on the option desired by the user.

Accessible via Mobile Phone, Tablet or Computer

Based on mobile and responsive technology, the web application adapts to any screen or device size.

Web portal/mobile app features

Management



Accessibility

Managers and owners can enjoy real-time safe access anywhere anytime with the web app available on App Store and Android Play Store. Website data is linked in real time to your Condo Manager databases. No synchronization needed! the site is encrypted with an SSL certificate to ensure the optimal confidentiality of information.



Dashboard

Owner and manager have a dashboard centralizing the information they need. Showing the latest transactions and balance, upcoming events, reservations and messages from the manager for owners and all pending requests, reservation requests and communications for an association or all associations for managers. Managers can manage and process queries, conversations, etc. from a single screen, without having to switch between unions. All customized with your logo and colors.



Finance Management

Managing finances is made easy with the ability to view account statements, including vendor accounts and general ledger as well as automatic management and archiving of financial statements and budgets as needed. Managers can also view union and supplier invoices in PDF format. The council can see invoices and quotes from suppliers and approve them or not.



Profiles

The application allows the owner to view and update his personal information (telephone, resource persons, vehicles, residents, animals, etc.). He can easily add a copy of his insurance file to his file. All changes will be automatically integrated into the Condo Manager database. The car and parking register regroups information on parking permits and authorized vehicles (make, model, license plate, etc.). Owner profiles are also be accessible to the board and manager allowing to see all contact details of owners, tenants, board and suppliers.



Editable pages

Managers can create a rules page and a Frequently Asked Questions page visible to owners as well as a document library that can contain an unlimited number of documents and internet links and then assign access according to their specificities.



Calendar

The application offers the possibility of reserving the various amenities, even if they are common to several associations. Booking parameters are fully customizable according to usage policies to meet the specific needs of each association.



Renovations

Owners can submit service requests/work orders with supporting photos and make renovation requests. Customizable instructions can be displayed on the screen as well as the forms to be completed. Everything is recorded directly in the Condo Manager databases. The request will be automatically created in Condo Manager with the status 'Awaiting processing' and the owner can also monitor its processing as it progresses.



Front desk

Front Desk

The owner can give instructions on who and when a person is allowed to enter their unit and the front desk can automatically notify a resident when a package is delivered to them.



Communications

Communications

The manager can send emails and/or SMS to individuals, groups (owners, tenants, residents, administrators or custom groups). He can also use Condo Manager's standardized emails. The bulletin board allows you to post messages to residents, choosing who to show the message to and when. The calendar informs residents of upcoming events. The manager can see the events of all associations on the same screen if he wishes. All communications including emails, sms, conversations, letters sent from the app and from Condo Manager are archived and can be viewed.

Give Condo Manager a try

Visit www.cmhoa.com
today to get your free trial.

You'll wonder how you ever did without this simple and efficient management tool.

CONDO MANAGER

(800) 626-1267

support@cmhoa.com
www.cmhoa.com

Condo Manager is a member of

